

ONLINE RESOURCES OF THE MISSION PORTAL FOR MISSION-MINDED CITIES

NZC-SGA2 D1.6 SUMMARY REPORT ON NEW PORTAL CONTENT FOR WP1 NON-MISSION CITIES



AWAITING APPROVAL BY THE EUROPEAN COMMISSION



PART OF THE

EU MISSIONS

CLIMATE-NEUTRAL & SMART CITIES

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SUMMARY

The EU Cities Mission offers cities striving to achieve climate neutrality a set of tools, resources, and services accessible through the Mission Portal. This guidebook provides an overview of online opportunities for cities to learn, connect, and act¹.

The Mission Portal aims to support your city's ambitious climate action, regardless of whether you are just starting or are more advanced. The Mission Portal offers a selection of tools and resources, allowing you to:

- Get inspired by other cities, including Mission Cities (with interviews, case studies, and Climate City Contracts).
- Learn about specific sectoral or transversal topics related to a city's climate transition (e.g., Positive Energy Districts, multi-modal mobility, latest retrofitting technologies, or social innovation) with factsheets, research articles, and expert webinars.
- Advance your own journey with the Climate Transition Map and practical tools that help you develop your portfolio of actions (Solution Outliner), assess and monitor your action plan (NetZeroPlanner), and much more.

The Mission Portal also serves as a one-stop shop for other support provided by the EU Cities Mission, ranging from peer learning programmes to online courses and events.

All cities aiming to progress towards climate neutrality can freely access the Mission Portal. Log in and accelerate your climate journey with the EU Cities Mission!

Disclaimer: The content of this deliverable reflects only the author's view. The European Commission is not responsible for any use that may be made of the information it contains.

¹as of December 2025



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1. THE EU CITIES MISSION AND NETZEROCITIES

In 2019, the European Commission launched the EU Mission: Climate-Neutral and Smart Cities (the "Cities Mission"), selecting 112 Mission Cities with the objective of achieving climate neutrality by 2030. The second objective of the Cities Mission is to enable all European cities to follow suit and reach climate neutrality by 2050.

In support of these objectives, the EU Cities Mission Platform, managed by NetZeroCities, has been supporting 112 Mission Cities, selected by the European Commission, as they strive to achieve climate neutrality by 2030. Building on this work, part of the support now extends to all cities in Europe and Horizon-associated countries aiming to advance towards climate neutrality.

Mission-minded cities, referring to cities with ambitious climate action plans, are eligible to benefit from the Mission's support, including access to the Mission portal, which offers a broad portfolio of online resources that support cities' climate ambitions.

The Mission Portal provides you with tools and online learning resources, serving as your entry point to extensive support offered by the Cities Mission, which is described in more detail below.

The Mission Portal and its content are being maintained and continuously developed by NetZeroCities to meet Mission cities' and Mission-minded cities' evolving and emerging capacity-building needs.

Is your city aligned with the EU Cities Mission mindset?

The EU Cities Mission Platform offers:

- A free helpdesk offering advice, technical assistance, and support for monitoring, evaluation and learning (MEL)
- Peer learning opportunities with Mission Cities
- Online tools & resources on the Mission Portal
- Capacity building programmes
- Opportunities to connect with Mission Cities & like-minded peers

What's in it for your city?

- Discussion Groups
- Study Visits to Mission Cities
- Twinning Learning Programme
- National Events
- Online Planning Lab
- Tool Training Series on financing, citizen engagement, and more

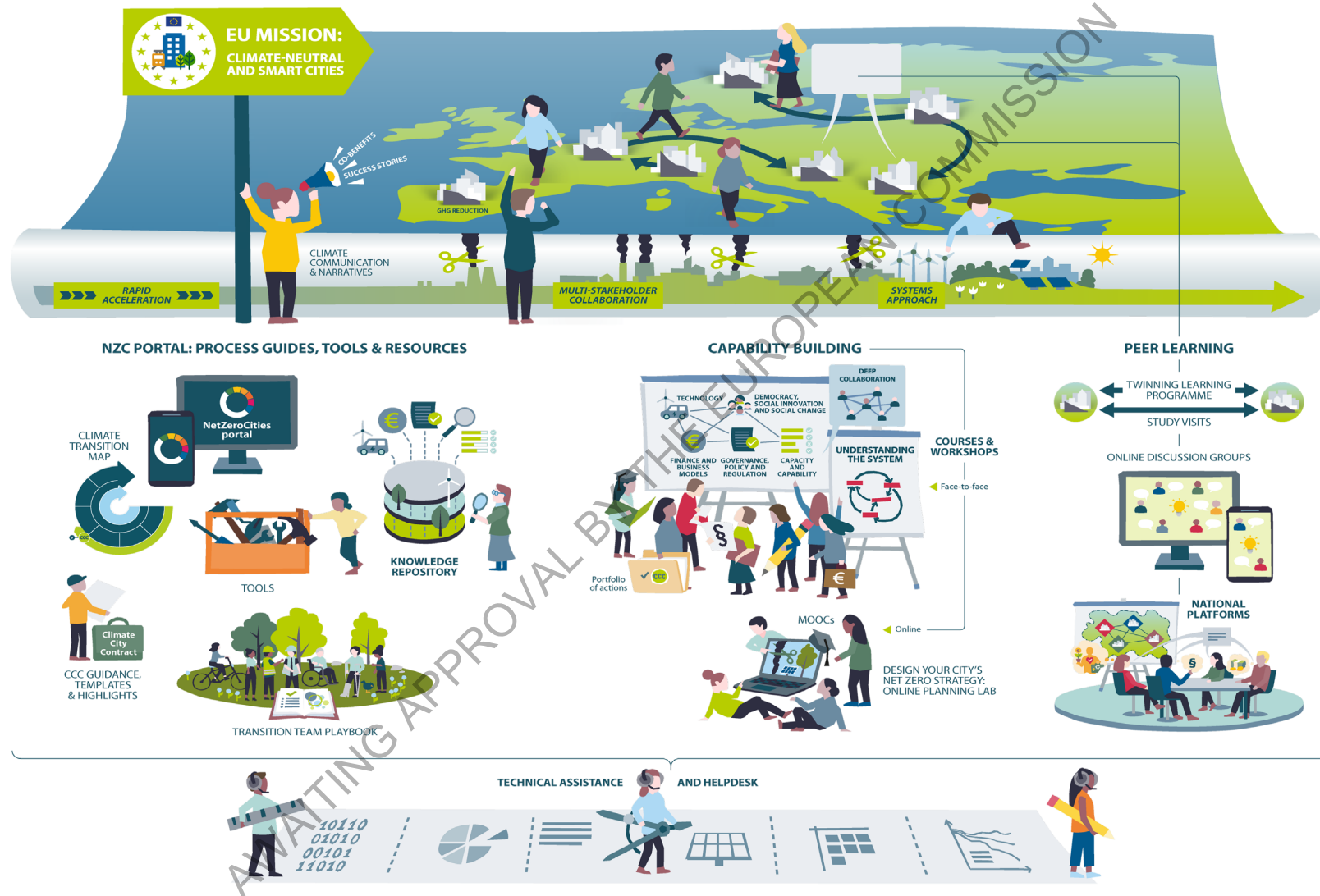


Figure 1. Opportunities accessible to Mission-minded cities through the EU Mission Portal. Visualisation by the Centre for Systems Solutions (CRS).



2. MISSION PORTAL SUPPORTING MISSION-MINDED CITIES

Access the Mission Portal

1. Create your profile.
2. Join the Orientation Group for Mission-Minded Cities on the portal to start your journey.
3. Participate in Portal Discovery Tours, organised for times per year and found at the Events page.

The Mission Portal serves as your gateway to online learning resources, tools, services, and communities, designed to accelerate your journey toward climate neutrality.

The portal menu provides a single entry point to a broad range of opportunities – from peer learning to technical guidelines, and from tools to capacity-building programs.

ONBOARD AND LEARN ABOUT THE CITIES MISSION – ABOUT

Learn about the opportunities for Mission-minded cities and your step-by-step onboarding guide to get started.

Under the menu tab 'About', you will find information about the Cities Mission and learn about the 112 Mission Cities. Read about the Twinning Learning Programme, which facilitates mutual learning between Mission Cities and Mission-minded cities through a 12-month programme.

PLAN YOUR CITY'S CLIMATE JOURNEY – CLIMATE TRANSITION MAP

The Climate Transition Map offers you a journey to climate neutrality, supporting your city every step of the way with your climate transition.

LEVERAGE ONLINE LEARNING OPPORTUNITIES – LEARN

The portal's extensive knowledge repository provides access to Climate City Contracts, best practices, case studies, technical fact sheets, and other key resources to support ambitious action in your city. The Online Planning Lab is a free online course designed to support municipalities in Europe in utilising NetZeroCities tools and resources, collaborating, exchanging experiences, and developing their climate action plans through digital learning modules and interactive live sessions.

LEARN FROM AND WITH PEER CITIES - CONNECT

You can **connect** with peers and experts via interactive feeds and thematic or geographic groups. Discover all cities registered in the portal, find events, and connect with peers and other users through chat, events, and groups of common interest.

EXPLORE THE SUITE OF ONLINE TOOLS – ACT

To act, the portal provides a suite of online **tools** that empower cities to plan, implement, and track progress.

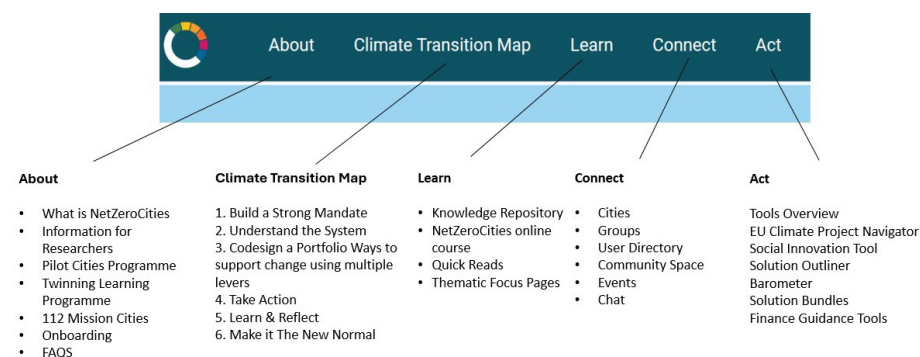


Figure 2: Accessing the Mission offering through the portal menu



GET INSPIRED

- The **Solution Bundles service** allows you to explore dynamic and interactive visualisations of city systems, inspiring you to consider possible climate actions.
- The **NetZeroCities Barometer** is a data-driven dashboard that explores how Mission Cities planned their journey to climate neutrality and how they are progressing.

DEVELOP YOUR ACTION PLAN

- **Solution Outliner** helps you develop your climate action plan by identifying and prioritising decarbonisation solutions for your city.
- **NetZeroPlanner** allows you to analyse the financial and emissions impact of your city's climate action plan and improve it to ensure you reach your decarbonisation goals.

IMPLEMENT

- **Engagement Strategy tools** help you identify your city's top stakeholder engagement needs and find tailored strategies to engage citizens and stakeholders effectively.
- **Social Innovation tool** is an interactive visualisation of social innovation and stakeholder-led solutions to climate neutrality.
- **Finance Guidance tool** helps you define your financing needs and identify the most appropriate types of funding.

The **Tool Training Series** is a set of sessions providing context and training on the tools available on the Mission Portal. These sessions take place several times a year.

FINANCE GUIDANCE TOOL

This tool has been designed to help you find the right funding for your projects. It is based on a questionnaire that will help you define your financing needs and filter the types of funding that are appropriate.

Please select one or more sectors which apply for your project or portfolio

 Built Environment Will the upcoming investments have an impact on the buildings sector? Will the investments drive a positive transformation of the buildings sector?	 Green Infrastructure and nature based solutions Will the investment fund infrastructure measures with a positive impact on CO2 reduction in their city/municipality?	 Waste and circular Economy Does the investment produce a discernible improvement in the city's waste management? Will the investment reduce the city's waste generation?	 Transportation Does the investment relate to the passenger transportation sector or other transportation modes? Can significant savings be achieved because of the investment?	 Energy systems Does the investment result in more sustainable energy generation? Does the transformation create any apparent savings in emissions due to the use of renewable energy?
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Figure 3. The finance guidance tool is one of the online tools available for Mission-minded cities.



3. LEARNING OPPORTUNITIES BY THEME

The portal includes online learning resources on a variety of topics critical to reach climate neutrality – accessible via the 'Learn' tab of the portal menu.

To achieve climate neutrality, cities, as complex systems, must activate systemic levers, including social innovation, stakeholder engagement, policy, and financing. Systemic levers will ensure the effective and long-lasting uptake of technical solutions.

multiple sectors, scales and actors. The complexity of today's challenges requires an advanced approach — one that integrates portfolio making and embraces distributed governance to manage and steer this complexity effectively.

This requires building and managing portfolios of actions, actors, and assets, and allows for more resilient and scalable solutions that can adapt to emerging challenges and opportunities. At the same time, this approach enables a more flexible and responsive system, capable of steering collective action towards climate neutrality.

3.1 SYSTEMIC APPROACHES TO CLIMATE NEUTRALITY

The path to climate neutrality requires more than isolated interventions; it demands a systemic approach that considers the complex, interconnected systems within our cities. Systems innovation laid the groundwork by emphasising the need to act across



Key resources

- [Quick read on Systems Innovation](#)
 - [Focus page Systemic Innovation for Cities: full collection of resources](#)
- [Climate Transition Map](#)

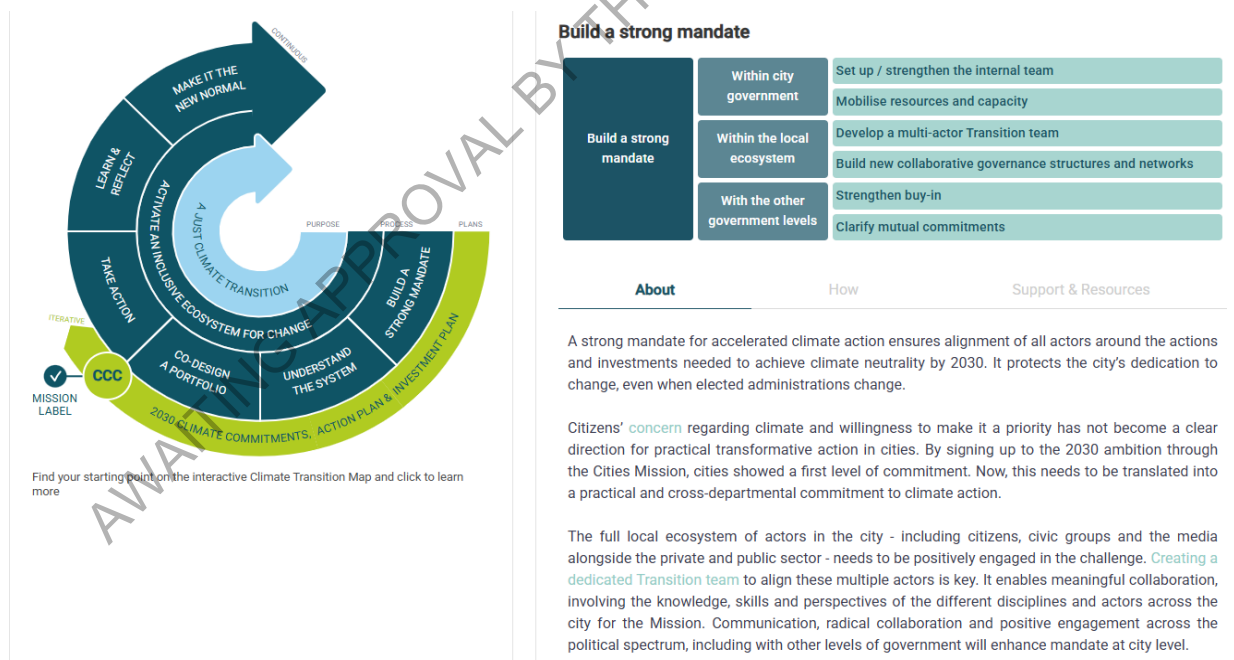


Figure 4. The Climate Transition Map provides a journey to climate neutrality, supporting you every step of the way through your climate transition.



3.2 CLIMATE CITY CONTRACTS

The Climate City Contracts of over 100 mission cities are now publicly available for all cities to access.

As part of their engagement, each Mission City developed a Climate City Contract ('CCC'). This document is the result of a collaborative process with local, regional, and national partners, which outlines how the city plans to achieve climate neutrality by 2030. The CCC includes three main parts: a commitment to climate neutrality, an action plan, and an investment plan.

The CCC is both a plan and a way of working. As a plan, it serves as a shared framework between the city government and local partners, outlining the actions to be taken and how they will be funded. As a way of working, it guides cities on how to develop these plans together with their partners and how to ensure that all organisations involved agree to support and carry out the planned actions.

Explore CCC's, developed by Mission cities, to learn how frontrunner cities have developed their overarching plans reach climate neutrality.



Key resources

- Quick read on Climate City Contracts
- CCC highlights from Mission Cities, providing insights into how cities are addressing critical challenges to achieve climate neutrality.

3.3 IMPACT PATHWAYS AND MONITORING

Mission-minded cities have **free access to a monitoring, evaluation and learning expert.**

Contact infocities@netzerocities.eu to plan your meeting.

[For cities in EU Member States and Horizon-associated countries]

Effective monitoring, evaluation, and learning are essential components of cities' decarbonisation efforts, as they quantify progress, strengthen transparency and legitimacy, and reveal the effectiveness of implemented solutions. Understanding the big picture requires both qualitative and quantitative data. By monitoring progress, cities can evaluate their actions, learn from experiences, and make course corrections to accelerate their journey toward climate neutrality. Sharing data with stakeholders also contributes to establishing a culture of trust and transparency among partners, including citizens.

The Mission Portal provides resources to help you understand the relevant impact pathways and monitoring tools applicable to your city.



Key resources

- The [Quick read](#) presents available support for cities wanting to improve and expand their existing monitoring and learning capabilities.
- The [impact pathways diagram](#) outlines how systemic transformation is expected to unfold.
- The NetZeroCities Comprehensive Indicators Framework proposes a set of indicators for monitoring Climate City Contracts, covering direct GHG emission impacts and indirect co-benefits or risks.
- The NetZeroCities Barometer highlights the climate ambitions of Mission Cities, their progress toward neutrality, and the path forward.
- Access the complete collection of resources via the 'Impact Pathways and Monitoring' focus page.



NetZeroCities impact pathways diagram

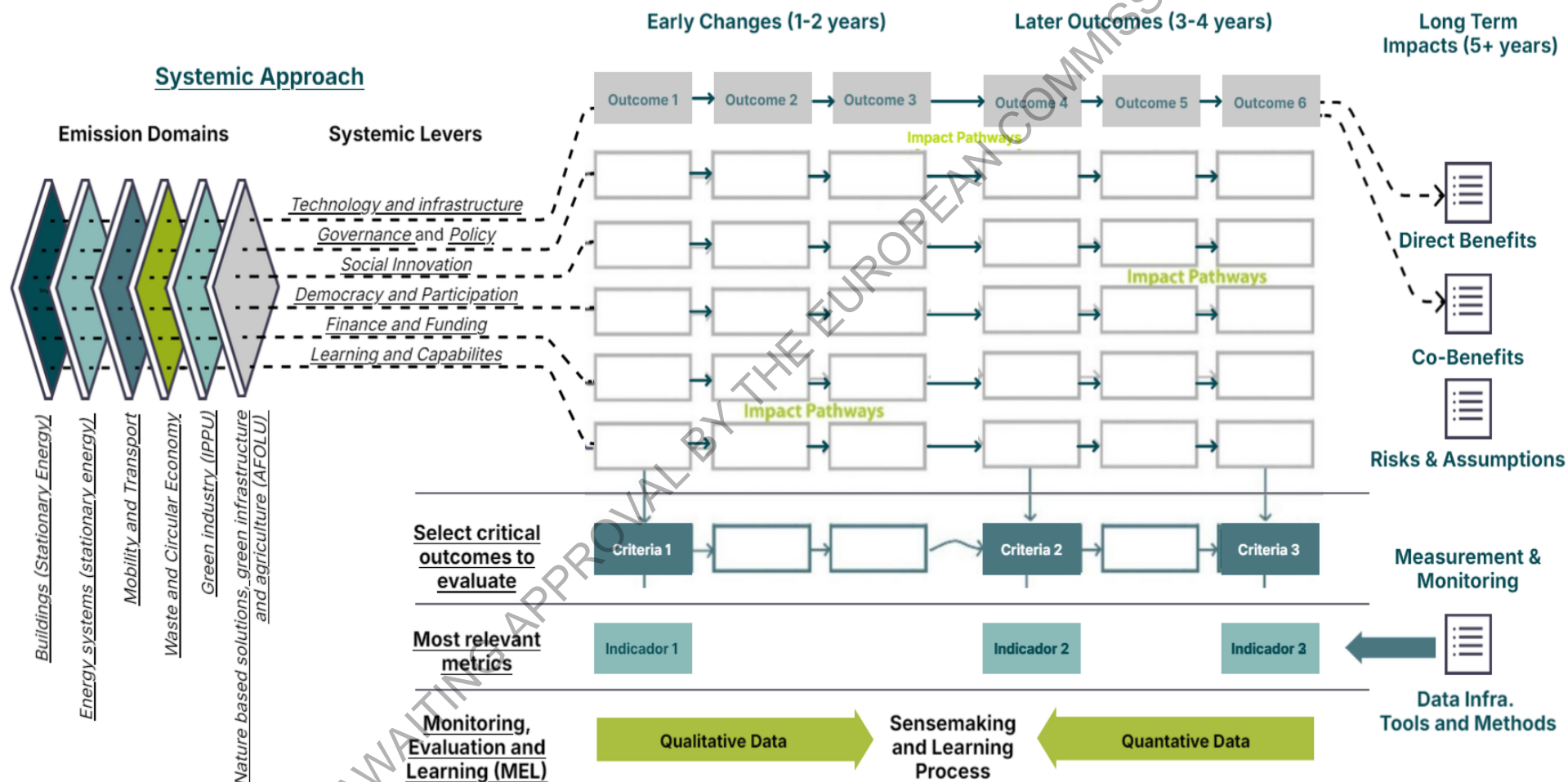


Figure 5. Impact pathways diagram



3.4 TECHNICAL SOLUTIONS

Achieving climate neutrality demands systemic change across all sectors. A wide range of technologies and innovative solutions are available to reduce greenhouse gas emissions².



Key resources

- Quick read on technical solutions
- The [focus page](#) features a comprehensive list of all technical and infrastructure-related online resources, organised by category. On this page, you can find a list of all NZC resources related to technical solutions for achieving climate neutrality.



Tools

- Solutions outline
- Solutions bundle

Mission-minded cities have **have free access to technical experts** for assistance on their challenge(s).

Contact infocities@netzerocities.eu to plan your meeting.

[For cities in EU Member States and Horizon-associated countries]

BUILDINGS (STATIONARY ENERGY)

Cities face significant challenges in reducing emissions from buildings, which stem from both energy use and construction materials. The ageing and diverse building stocks make retrofits costly and complex, while incentives, regulations, and skilled labour often fall short. Data gaps hinder cities' ability to measure full life-cycle emissions, and policies still focus primarily on energy use rather than materials.

It remains cheaper to demolish than to retrofit, and circular practices, such as material reuse, are not yet widespread. Beyond the building scale, it is crucial to maintain comprehensive urban renewal and regeneration at the neighbourhood or district level, recognising that buildings do not perform in isolation but within a built environment with environmental and quality-of-life implications.

The Mission Portal provides you with nearly 150 resources to help cities address these challenges, including technical fact sheets, case studies, and policy recommendations.

These include:

- Policy brief for EU decision-makers on the built environment formulated by cities
- Factsheets on several key topics, including Positive Energy Buildings (PEBs), Positive / Near-Zero Energy Districts (PEDs) (see also MOOC on PEDs), Deep energy renovation, Building Renovation Passports, and many more.
- Expert guidance on Open standards and Open data models interoperability.
- Cities' Best Practice Online session on Energetic Renovation
- Case studies, including how Mission City Barcelona developed a Retrofit Playbook for housing or Mission-minded city Galway engaged with homeowners for retrofitting.

Read more:

- Buildings (Stationary energy)
- Positive energy buildings

²The technical solutions presented in the Mission Portal are classified according to the Greenhouse Gas Protocol for cities.



ENERGY SYSTEMS (STATIONARY ENERGY)

The energy transition replaces fossil-based electricity, heating, and cooling with low-carbon alternatives. Renewable technologies, such as solar energy, geothermal energy, waste-heat recovery, and bio-based options, support this change. Energy communities can organise local action and encourage shared decision-making.

Upgrading district heating and cooling networks is a long-term task that requires systematic planning. Heat pumps and recovered heat can play a central role in modernising systems. Smart energy management, flexibility solutions, and storage technologies help match demand with variable renewable output. Seasonal storage makes it possible to save summer heat for winter use.

Electrification also reduces emissions in transport and industry.

Read more about energy creation and find portal resources through the technical solutions focus page.

MOBILITY AND TRANSPORT

Urban transport is one of the major contributors to CO₂ emissions and local pollution, and mobility and transport are a central lever for urban climate neutrality, integrating behavioural change, infrastructure design, digital systems, freight logistics flows, and multimodal options. The challenge for cities is to transform their transport systems to achieve climate neutrality.

This emphasises the shift from fossil-fuel-based vehicles towards walking, cycling, public transport and other sustainable modes, as well as embracing technological innovations such as electrification, automated/connected mobility and shared services.

The Mission Portal provides you with a set of resources to help embed sustainable mobility and transport within a profound transformation of the city system, including:

- Factsheets: Sustainable Urban Mobility Plans (SUMPs), Mobility hubs, Collective passenger transport, C-ITS, Zero emission electric buses, and Micromobility.
- Mobility Policy Brief
- Case studies: Mobility as a Service (MaaS) - Kranj; Driving sustainable commuting in Lahti

Read more: Mobility and Transport





WASTE AND CIRCULAR ECONOMY

European cities play a key role as major consumers of resources. By rethinking their urban systems and transforming unused materials into new products, cities can significantly reduce waste. The traditional “take–make–dispose” model causes severe environmental damage, while the circular economy aims to promote the use of new raw materials and design systems that are restorative.

Join the portal groups on the [Circular economy in cities](#).

The portal supports this transition by offering guidance, data, and examples of circular practices, helping cities extend the life of products, minimise waste, and lower emissions.

NetZeroCities has mapped a total of 32 Circular Economy solutions, encompassing 24 technical solutions and eight instruments. Four main categories for technical solutions have been defined: **Waste, Water, Energy, and Food**, along with various sub-categories to encompass the wide range of resources related to the circular economy.

Through the Mission Portal, you can access key online resources, including:

- **Plastic Waste Management:** Learn how plastic waste is managed and why it matters for a cleaner and more circular economy.
- **Policy and financial instruments:** Explore the barriers cities face in moving towards a circular economy, and the EU policy recommendations that cities are proposing to help Europe speed up its transition.

Read more:

- [Circular economy \(including waste\)](#)
- [Mission Cities' policy brief: Circular Economy](#)

GREEN INDUSTRY (INDUSTRIAL PROCESSES AND PRODUCT USE; IPPU)

Industry is one of the most significant contributors to global greenhouse gas emissions. Key solutions to decarbonise the sector include **carbon capture, utilisation and storage (CCUS), material efficiency, electrification of processes, and fuel shifts** towards hydrogen and bioenergy.

Green Industry aims to make industrial production more resource-efficient and low-carbon, creating jobs while protecting ecosystems. This approach aligns industrial development with global sustainability goals, reducing risks to people and the environment.

Join the portal groups on [\(Green and greening\) Industry in Cities](#).

The Mission Portal provides you with a set of resources mapped across eight Green Industry solutions, organised under two main categories: **Energy Efficiency in Industrial Processes and Renewable Generation for Industrial Processes**.

These include:

- **Energy Management Systems** Learn how Energy Management Systems help coordinate renewable energy, storage and consumption, and what cities need, the benefits, and the main barriers to make these systems work
- **Green Hydrogen Technologies in green industry:** Discover what green hydrogen is, how it can be used in industry and energy, and what conditions, benefits and barriers exist for making it a real clean alternative.

Read more: [Green Industry](#)



NATURE-BASED SOLUTIONS, GREEN INFRASTRUCTURE AND AGRICULTURE (AFOLU)

Nature-based solutions (NBS) are actions that protect, restore, and sustainably manage ecosystems. European cities are experiencing multiple interconnected crises, including climate change, pollution, and biodiversity loss. NBS in urban areas can lower heat island effects, clean the air, and retain rainwater to prevent flooding, among other benefits.

Join the portal groups on Nature in Cities (NBS, biodiversity and natural resources).

Approximately 60% of Mission Cities are already implementing or planning NBS actions, including urban forests, green roofs, sustainable drainage systems, and floodable parks. These initiatives have restored more than 45 million square metres of green areas and reduced building energy use by 10–20% thanks to natural cooling.

The Mission Portal provides guidance, data, and examples of 20 Nature-Based Solutions, divided into two main categories: **Urban carbon storage** and **green infrastructure**, and **Water interventions**. These initiatives help cities restore ecosystems, manage climate risks, and accelerate their progress towards climate neutrality.

The key resources include:

- **Tree planting, parks and natural urban green areas:** This resource explains, in simple terms, how planting trees and creating urban green areas help cities stay cooler, healthier and more resilient, and outlines what is needed, the benefits, and the barriers to make these green spaces work well
- **Green corridors for active and cooler mobility:** This resource shows how green corridors make walking and cycling cooler, healthier and fairer, and describes their key benefits and challenges.
- **Floodable Park:** This resource explains how floodable parks use nature to safely absorb excess rainwater, reduce flood risk and create green public spaces, highlighting their benefits, needs and key challenges

Read more: Nature-based Solutions and Carbon Sinks





3.5 FINANCING

While many cities have advanced in defining systemic actions through their climate action plans, a persistent challenge remains in converting these actions into bankable investment portfolios. Financing has therefore emerged as a core learning need among cities.

The Mission Portal addresses this challenge by offering a structured collection of learning materials, templates and guidance tools to help cities identify, combine and operationalise financial instruments throughout the project development cycle. It provides an entry point for cities to build the economic dimension of their climate transition, moving from strategy to implementation, in the framework of the Cities Mission.

The portal features articles, case studies, and webinars that showcase financing approaches from Mission and other cities. These cover a broad range of range of funding and financing instruments, including topics like:

- Debt financing (e.g., Commercial loan, Climate bond)
- Municipal own source revenue (OSR) and policy steering instruments (e.g., Tax-line financing, Charges and pricing for actions and services)
- Public-private partnerships, PPP (e.g., Power purchase agreements (PPA) for clean energy, Energy performance contract (EPC))
- Leasing and asset finance models (e.g., Operating lease finance, Hybrid models for purchase and lease of assets)



Key resources

- Focus page on Climate Financing: Overview of financing concepts, instruments, and pathways for cities' climate-neutral transition.
- NetZeroPlanner: A tool to guide your city's decarbonisation journey.
- Finance Guidance Tool: Decision-support tool linking instruments to project maturity stages; guidance on combining funding sources.
- Glossary of climate finance

3.6 CITIZEN AND STAKEHOLDER ENGAGEMENT

Achieving climate neutrality by 2030 demands an unprecedented societal transformation - one that places citizens and urban stakeholders at the centre of change. The resources available through the Mission Portal support cities in developing inclusive, participatory approaches to accelerate this transition. They offer inspiration, guidance and practical tools to help cities design, implement, and sustain meaningful engagement processes that strengthen democratic infrastructure and build trust.

Within this theme, cities can explore more than 57 case studies and 48 methods illustrating how European and international cities are engaging residents, communities, and organisations as partners in the climate transition. Complementing these examples, a set of six NetZeroCities tools and canvases provides cities with practical frameworks to embed participation within projects and strategies systematically. These tools enable local teams to address concrete challenges, such as mapping civic ecosystems, identifying engagement priorities, and fostering long-term networks for change.

The resources include, for example:

- An article on Building Long-Term Citizen Engagement for Climate Action
- 8 Tips for Building Trust and Driving Change



Key resources

- Quick read on citizen participation and stakeholder engagement
- Focus page on Citizen and urban stakeholder engagement
- Engagement strategy tools



3.7 SOCIAL INNOVATION

Social innovation addresses the challenge of achieving climate neutrality with a collaborative, bottom-up, holistic, and people-centred approach. In doing so, it effectively accelerates the pace of change by onboarding diverse communities to the Mission. It utilises prototyping and quick experimentation to create new products or services, or to implement innovative systemic solutions and business models that enhance community well-being and promote behavioural change by responding to local needs and acting within a cultural context.

This approach complements technical innovation, ensuring economic development and overall well-being while reinforcing the co-benefits of climate mitigation, such as public health, job creation, and public budget savings.

In the Mission Portal, you will find an extensive selection of resources and tools related to this topic, including the Social Innovation Toolkit, 50 case studies from cities, 40 methods, recordings of webinars, and interactive visualisations of the Actionable Pathways Map and methods. These include, for example:

- Case studies, e.g., Local Energy Communities in the City of Valencia and SONNET Bristol City Lab
- User-centric tools and methods, e.g., Personas tool and Customer Journey Map

Key resources

- Quick read on Social Innovation
- Focus page on Social innovation
- The NetZeroCities Social Innovation Toolkit
- Social Innovation Actionable Pathways: An interactive tool to support public administrations and policymakers in creating favourable ecosystems of social innovation.
- Book: Social Innovation Projects for Climate Neutral Cities - Making Municipalities Sustainable with People-Based Solutions

3.8 POLICY AND GOVERNANCE

Policy and governance innovations enhance the capacity of cities to reach climate neutrality. The better we govern collective action, the faster and fairer the required transformation will be achieved. Governance refers to both the “hard” (e.g., regulations, strategies, policies) and “soft” (skills, mindset, forms of collaboration) elements that enable or hinder societal transformation. Climate governance refers to the various ways that cities, other levels of government, and societal actors use to steer towards climate neutrality through holistic thinking and collaboration. Instead of one-off, sticking-plaster solutions, climate governance focuses on how the various strategies, actions, technical and social tools, and other elements work together as a whole.

The portal includes online resources on different modalities of climate governance, covering topics like domain-specific governance, cultural change, ecosystem leadership, and multilevel governance.

Key resources

- Quick read on Climate governance
- Focus page on climate governance
- Foresight and Anticipatory Governance in Cities' Climate Action

Access annexes here.

- **Annex 1.** Full description of opportunities for Mission-minded cities, accessible through the Mission Portal
- **Annex 2.** Identification of Mission-minded cities' learning needs
- **Annex 3.** Online resource impact assessment checklist
- **Annex 4.** List of added and updated online resources for Mission-minded cities
- **Annex 5.** Thematic categorisation of online resources

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