



# NET ZERO CITIES

EU MISSION PLATFORM  
CLIMATE NEUTRAL AND SMART CITIES



## The NetZeroCities Spring School

### Best & Worst Practices

Cities will share successful energy transition experiences as well as examples of projects that faced challenges or did not meet expectations. This space will encourage open and constructive learning through real-world cases.

11:30 – 13:00

Moderated by **Célia MEUNIER**  
NZC Community of Practice Team



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# 4 cities' success and challenges



**Lappeenranta**

**Differdange**

**Bratislava**

**Athens**



# Athens

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# Bratislava

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#Moderný magistrát

#Pre Bratislavčanky a Bratislavčanov

# Heating management: Individual room control at a retirement home

## Lessons learned

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# Contents of the presentation

**1. Brief introduction of the Bratislava**

**2. Why heating management**

**3. Lessons learned**



# Introduction of Bratislava



# City of Bratislava at a glance

- **Population:**
  - Capital and largest city of Slovakia, with about 500 000 residents (2024)
  - Metropolitan area population 1.3 million
- **Economic Strength**
  - the most economically prosperous region in Slovakia, **generating over one-quarter of the national GDP.**
  - Hosts the headquarters of many private companies as well as major government institutions.
- **Bratislava's Net Zero Cities activities:**
  - Energy management implementation
  - Bratislava Mayor's Climate Challenge
  - Facility management assessment and implementation

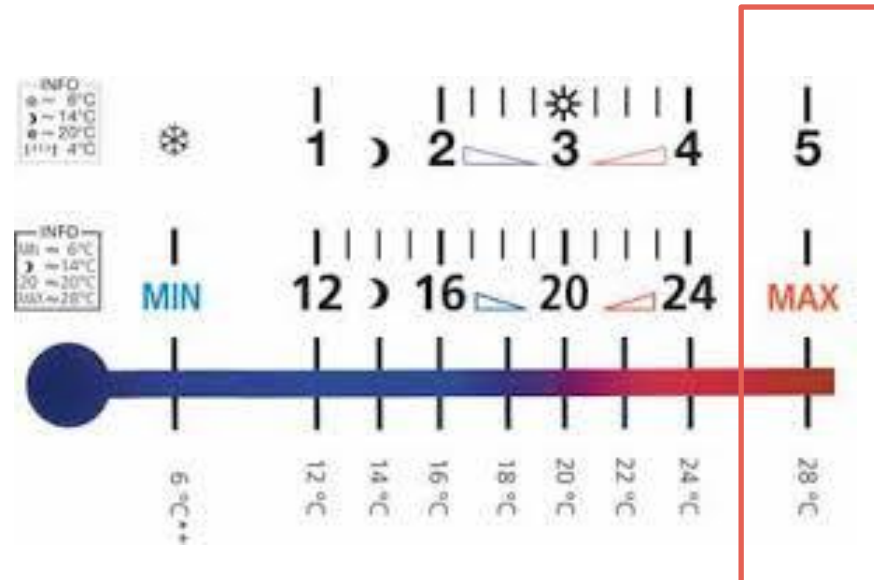


# Heating management

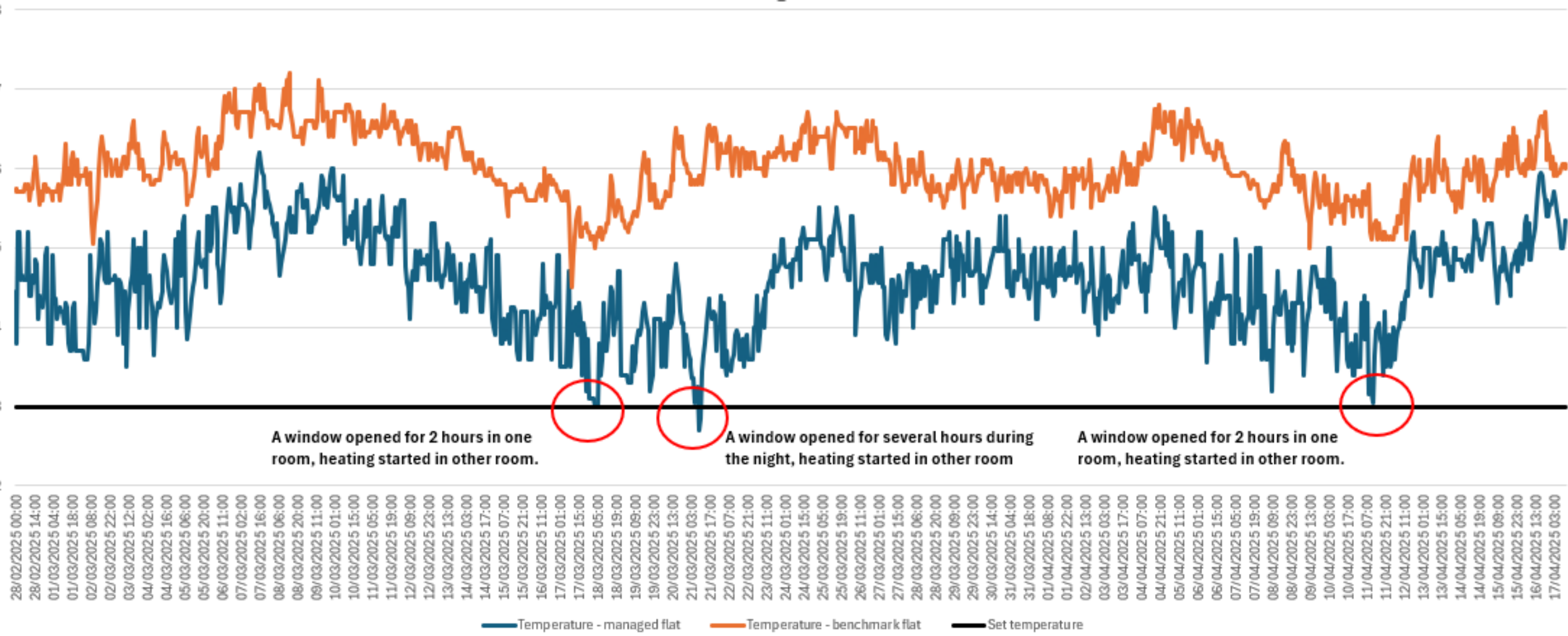


# Why heating management

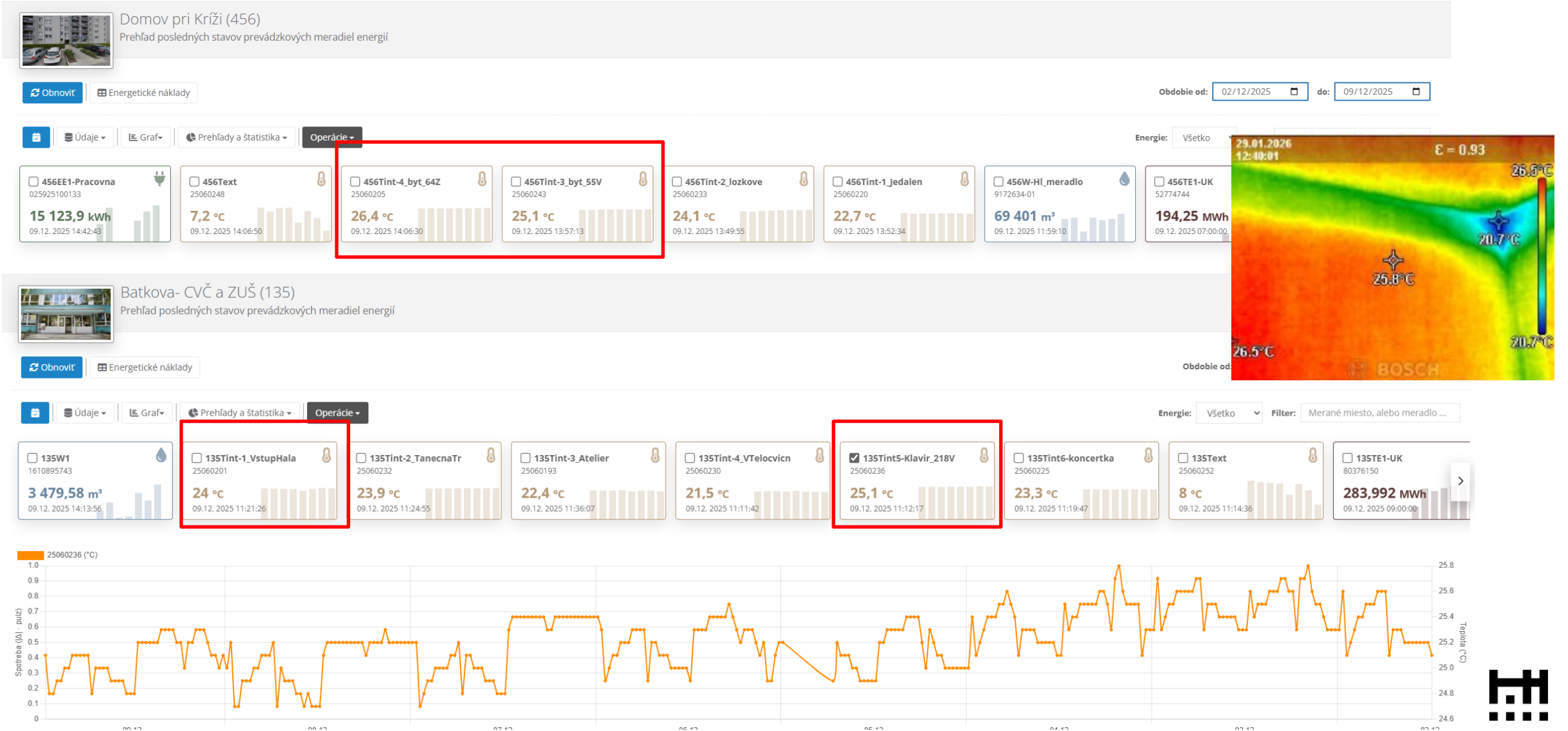
- **Due to climate change Bratislava** is already located in **Temperate Oceanic climate** which is defined by mild summers, **cool winters typically above  $-3\text{ }^{\circ}\text{C}$** .
  - **Heating season typically starts at October and ends on April**
  - Due to **historical development** and abundance of natural resources during the Communism **most people heating** their home on **23 Celsius** during winters, **and even more**.
  - Penetration of Air Conditioning is low.
- At our facilities, **clients and employees regulate their own heating**. City pays the whole energy budget (hotel approach).
- And guess how it is usually set:



# Therefore, we have tested heating management at the beginning of 2025



# And later measurements and thermovision confirm out assumption



# Pilot



# We have selected a smaller retirement home with 60 clients

## Gerium retirement home

- Building already refurbished and insulated
- 60 clients
- 15 offices
- Average indoor temperature during winters  $\sim 25$  °C
- Natural gas boilers used for hot water and heating
  - Average consumption 200 MWh/year



# We have selected a smaller retirement home with 60 clients

## Pilot – Individual room control

- Due to public procurement, the pilot fully implemented in 11/25
- Every room equipped with a thermostat, a window's sensor and a heating regulator
- Boilers equipped with online management
- Temperature set on 23,5 °C



# Lessons learned from the pilot

## Timing and communication is essential

- Achieved **savings up to 40 %** from natural gas bill (80 MWh)
- **Payback period: 3–4 years** (prior current natural gas price increase)
- Due to late implementation, we have installed system during the heating season – decrease of the comfort
- **Key takeaways**
  1. Do it during summertime, but we knew about that
  2. Engagement of the director is essential
  3. Perception of heat comfort – the radiator is cold = I am cold as well.
- **Additional takeaways:**
  1. Pushback from the clients at the beginning can be mitigated with small temperature increase (keep a reserve)
  2. Clear communication with relatives to ensure them, standards and comfort are met – call for action if they have any concerns (especially during an election year )



# Q&A



**Thank you**





# Differdange

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# ACCELERATING LOCAL ENERGY TRANSITION: LESSONS FROM DIFFERDANGE

NetZeroCities Spring School – Athens

Monday, 23 March 2026

BENI, Stefano  
TERÁN, Carlos

# DIFFERDANGE IN THE EU CLIMATE MISSION

## City Context

- 3rd largest city in Luxembourg
- 31.415 inhabitants (Jan 2026)
- Industrial heritage (steel production)
- Participating in NetZeroCities / EU Mission Cities
- Working toward climate neutrality by 2030

## Energy transition priorities:

- Renewable energy production
- Energy-efficient buildings
- Local energy planning



# OUR ENERGY TRANSITION STRATEGY



## Key Pillars

- 1 Energy efficiency in buildings
  - Municipal building renovation
  - Energy monitoring systems
- 2 Local renewable energy production
  - Photovoltaic installations on public buildings
  - Solar integration in new developments
- 3 Urban planning + energy integration
- 4 Stakeholder collaboration



# BEST PRACTICE #1

## Scaling Solar PV on Municipal Buildings

### Key actions:

- PV installations on schools, sports centers and municipal facilities
- Systematic assessment of available rooftops
- Integration of PV in new public buildings

### Benefits:

- ✓ Reduced municipal energy consumption
- ✓ Long-term financial savings
- ✓ Visible climate commitment



# BEST PRACTICE #2

## Integrating Energy into Urban Development

Energy considerations integrated into:

- New urban districts
- Building design requirements
- Infrastructure planning

### **Goal:**

Combine urban regeneration with renewable energy deployment



# BEST PRACTICE #3

## Collaboration & Multi-Level Governance

### Key partners:

- National government
- Energy agencies
- EU initiatives (NetZeroCities)
- Local stakeholders

### Impact:

- Knowledge sharing
- Access to expertise
- Improved project coordination



# CHALLENGE #1



## Governance and Regulatory Complexity

Key barriers:

- Multi-level governance structures
- Administrative procedures
- Coordination across institutions

Impact:

- Slower project implementation
- Increased planning complexity



# CHALLENGE #2



## Scaling Renewable Energy

Barriers to faster deployment:

- Grid capacity limitations
- Financial constraints
- Technical infrastructure challenges

### **Opportunity:**

Cities can act as demonstrators for renewable solutions



# CHALLENGE #3



## Citizen engagement

Energy transition requires:

- public acceptance
- behaviour change
- participation in local energy initiatives

Cities must balance technical solutions with social acceptance.



# CITIES ARE KEY ACTORS IN THE ENERGY TRANSITION

Even medium-sized cities can:

- Scale renewable energy
- Test innovative approaches
- Engage citizens and stakeholders



The background features several thick, wavy, overlapping lines in various shades of green, ranging from light lime to dark forest green. These lines curve across the top and bottom of the frame, creating a sense of movement and depth.

THANK  
YOU



# Lappeenranta

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# THANK YOU!



**Join the NZC portal and Community of Practice and drive climate neutrality**



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